

# Phone Scams!

Some scammers use cleverly designed phone calls to trick you into handing over personal information or your money.

Don't fall victim to scams!

**ASK YOURSELF:** 

### Could this be a grandparent scam?

Scammers may pose as your grandchild in trouble in another city or country, needing money.

- Ask a question only your grandchild would know how to answer.
- Call your son or daughter immediately to confirm the location of your grandchild.

### **Could this be an impostor scam?**

Scammers may pose as well-known government agencies or businesses, such as the IRS. They often disguise the number appearing on caller ID to seem legitimate.

- Do not provide any personal information.
- Hang up the phone and call back using a phone number you know is legitimate.

## Could this be any other type of scam?

- Is there pressure to act immediately?
- Is payment requested by wire transfer, gift card or prepaid money card?
- Is the caller telling you not to tell friends or family about the conversation?

These are sure signs of a scam.

HANG UP IMMEDIATELY!

 Is the caller asking you to provide personal information or provide remote access to your computer or other electronic device?

# Protecting $\star$ the $\star$ Unprotected

Contact the Ohio Attorney General's Office by calling **800-282-0515** or visiting **www.OhioAttorneyGeneral.gov**