

BILLING ROLLOVER

The City of Loveland reads water meters every other month and estimates usage on alternating months. Estimates are calculated at 85% of your past 12-month history average, after subtracting the highest month usage and lowest month usage.

A billing rollover occurs when we estimate too high and your next “actual” read is lower than your previous “estimated” read. This most likely means you were over-charged on the “estimated” bill (unless you were billed at our monthly minimum rates for usage up to 2240 gallons).

Over-estimating can happen for various reasons, ie: you use an irrigation system during the summer months, you had a leak that went unnoticed for a couple of months before repair, etc.

When a billing rollover occurs, we re-calculate the actual usage, based on the two “actual reads” and adjust your bill accordingly.

Example:

Date	Read Type	Read	Usage/Gallons	Water Chg	Sewer Chg
3/30/24	Actual	201201	6000	\$28.47	\$72.72
4/30/24	Estimated	206401	5200	\$25.35	\$66.07
5/30/24	Actual	206005	(396)*		

*Note: A meter cannot go backwards, this is a Rollover

We re-calculate as follows:

5/30/24 Actual Read 206005

minus

3/30/24 Actual Read 201201

4804 gallons “actual usage” ÷ 2 months = 2402 gallons/month

	Water Chg	Sewer Chg
2402 gallons bills at:	\$14.76	\$42.84
x 2 months	\$29.52	\$85.68
minus (what you paid for the estimated month)	<u>(25.35)</u>	<u>(66.07)</u>
Amount you will be billed	\$ 4.17	\$19.61